

**From:** [Caroline Smatana](#)  
**To:** [Eye, Alison M.](#)  
**Subject:** Fiber issues  
**Date:** Thursday, June 5, 2025 2:04:20 PM

---

**This Message Is From an External Sender**

This message came from outside your organization.

[Report Suspicious](#)

Hello,

We live at 6712 Napa Rd. In Santa Monica Estates. We have had many issues with the fiber companies. Although they are currently at a stop, they have left several issues that continue to pop up. They came and fixed a couple of the driveways and streets but now after the rains, we are seeing sink holes where their access ports are. Also, they replanted a DEAD bush that sat dug up for two weeks.

Our other concern is that other issues may arise after they leave. I have heard about people having holes/cracks in their sewer lines. What if that shows up in 3 months or 6 months and we have no way to prove that's where it came from. Can we get them to pay for the sewer lines to be checked after they are finished??

The city should have had a plan not just sent these companies out to do whatever. This is the worst plan for utility installation I have ever seen. Do not let any more come do their destruction please!

Thank you for your attention,  
Caroline And John Smatana