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Subject: Fiber optic problems
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Installing the fiber optic cable is often done by digging a hole and horizontal digging with an automated drill.

My own experience is after purchasing a home in Roswell and experiencing my sewer line being skewered by the optical cable. According to neighbors the initial hole was dug three houses away and the automated drill was run unseen. The house we purchased was unoccupied for several years prior to our purchase.

The results were a sewer backup and damage to floors and two feet of sheetrocked walls in three rooms and a hallway. There was no response from my call to the cable company so I filed a homeowner's insurance claim. There have been \$56,000 paid out by the insurance company (Allstate in my case) for repairs and living accommodations due to the fact that the house (which we had purchased three weeks prior to the backup) was inhabitable.

We had moved from Copperas Cove Texas where the optical cable company was doing installation. There they punctured a 14 inch water main and the following day hit a natural gas line.

After Allstate sent them a bill for the \$56,000 a local supervisor came by and offered to pay me \$1,100 to cover my deductible and partial cost of having the sewer inspected and the back up cleared. The supervisor told me that this was just for part but the paper that he wanted me to sign stated that this was the total payment from them.

No news yet from the insurance company but I am going to file a small claim suit to recover my expenses.

Just a little more information and no response required.

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